



# MCKINNEY NEUROPSYCHOLOGY

## BEHAVIORAL HEALTH & WELLNESS

### Counseling Client Intake Form

Date: \_\_\_\_\_

Client Name: \_\_\_\_\_ Preferred Phone: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Ethnicity/Race: \_\_\_\_\_

Gender: M\_\_ or F\_\_ Client Age: \_\_\_\_\_ School Grade (if applicable): \_\_\_\_\_

#### **Adult Client/Parent Information Below:**

Parent/Guardian's Name (if client is less than 18 years of age): \_\_\_\_\_

Spouse's Name (if married): \_\_\_\_\_

#### **Marital Status:**

1. \_\_\_\_ Single
2. \_\_\_\_ Engaged
3. \_\_\_\_ Married
4. \_\_\_\_ Separated
5. \_\_\_\_ Divorced
6. \_\_\_\_ Remarried
7. \_\_\_\_ Widowed

#### **How Long?**

____ Years	____ Months
____ Years	____ Months
____ Years	____ Months
____ Years	____ Months
____ Years	____ Months
____ Years	____ Months
____ Years	____ Months

#### **Employment Status:**

- |                       |                        |
|-----------------------|------------------------|
| 1. Employed full-time | 2. Employed part-time  |
| 3. Unemployed         | 4. Full-time homemaker |
| 5. Retired            | 6. Full-time student   |
| 7. Part-time student  | 8. Other _____         |

Place of Employment: \_\_\_\_\_ Occupation: \_\_\_\_\_

Work Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_



**Address** | 7300 W Eldorado Parkway  
Suite 265, McKinney, TX 75070



**Telephone** | (469) 714-0100



**Fax** | (469) 714-0205



**Email** | office@mckinneyneuropsych.com



**Website** | mckinneyneuropsych.com

May we leave a "call back" message **at your home?** Y\_\_ N\_\_ **At your work?** Y\_\_ N\_\_

May we leave a "call back" message at your cell phone number? Y\_\_ N\_\_

May we contact you via mail at the home/work address given above? Y\_\_ N\_\_

If you would like to be contacted by email instead, please provide your email address:

\_\_\_\_\_

Church / Religious affiliation: \_\_\_\_\_

In case of emergency, please notify (include address & phone number):

\_\_\_\_\_

**Please List All Household Members**

Name:	Age:	D.O.B.	Relationship:
_____	_____	____/____/____	_____
_____	_____	____/____/____	_____
_____	_____	____/____/____	_____
_____	_____	____/____/____	_____
_____	_____	____/____/____	_____

**Medical History**

Currently under Doctor's care: Yes \_\_ No \_\_

Doctors involved in your care/child's care (use reverse side if necessary): \_\_\_\_\_

\_\_\_\_\_

Health Problems (include allergies): \_\_\_\_\_

Medication currently used: NONE \_\_

Medication	Dosage	Prescribing Doctor	Reason prescribed
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Past Hospitalizations:

Date(s)	Reason(s)	Hospital
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Previous Counseling, Psychiatric Services or Chemical Dependency Services**

Counselor/Facility Name	Date(s)	Reason(s)	Helpful?
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

What is the highest level of education you (*the primary client or parent if client is younger than 18 years of age*) have completed?

**(circle number)**

- |  |                                      |
|--|--------------------------------------|
| 1. No formal education                       | 2. Some grade school                 |
| 3. Completed grade school                    | 4. Some high school                  |
| 5. Completed high school (Diploma or G.E.D.) | 6. Some college                      |
| 7. Completed college                         | 8. Some graduate work                |
| 9. A Master's degree (M.S., M.A., MBA)       | 10. Doctorate degree (Ph.D., Psy.D.) |
| 11. Other Professional degree (J.D., M.D.)   |                                      |

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What concerns bring you to counseling?

What changes do you want to see as a result of counseling?

Please circle ALL of the following items that are currently a concern to you regarding ***YOU AND/OR YOUR PRESENT RELATIONSHIP.***

- |                                   |                                       |
|-----------------------------------|---------------------------------------|
| 1. Premarital Counseling          | 2. Marital relationship               |
| 3. Remarried relationship         | 4. Poor communication                 |
| 5. Sexual difficulties            | 6. Parenting concerns                 |
| 7. Anxiety                        | 8. Depression                         |
| 9. Family relationships           | 10. Excessive alcohol/drug use        |
| 11. Stress                        | 12. Self-esteem                       |
| 13. Physical problem              | 14. Suicidal thoughts                 |
| 15. Suicide Attempt               | 16. Incest                            |
| 17. Childhood Emotional abuse     | 18. Childhood Physical abuse          |
| 19. Childhood Sexual abuse        | 20. Financial concerns                |
| 21. Anger                         | 22. Grief/Loss                        |
| 23. Work related concerns         | 24. Illness                           |
| 25. Physical Abuse/Violence       | 26. Verbal Abuse/Violence             |
| 27. Eating Disorder               | 28. Cutting/Self-Mutilating Behaviors |
| 29. Rape                          | 30. Divorce Contemplation             |
| 31. Divorce Recovery              | 32. Custody issues                    |
| 33. Other (please describe) _____ |                                       |

Please circle ALL of the following items that are currently a concern to you regarding  
***YOUR CHILD OR CHILDREN (IF APPLICABLE).***

\_\_\_\_ NOT APPLICABLE

- |   |                                       |
|---|---------------------------------------|
| 1. Stealing                                 | 2. Poor communication                 |
| 3. Physical violence                        | 4. Fire setting                       |
| 5. Truancy                                  | 6. Drugs/alcohol                      |
| 7. Adolescent pregnancy                     | 8. Sexual abuse(r)                    |
| 9. Sexual abuse victim                      | 10. Physical abuse victim             |
| 11. Divorce adjustment                      | 12. Death/loss/grief                  |
| 13. Anger                                   | 14. High anxiety                      |
| 15. Peer relationships                      | 16. Poor self-esteem                  |
| 17. Bedwetting/soiling                      | 18. Destructiveness                   |
| 19. Issues with stepchildren/step-parenting | 20. Disobedience                      |
| 21. ADD/ADHD concerns                       | 22. Depression                        |
| 23. Eating Disorder                         | 24. Cutting/Self-Mutilating Behaviors |
| 25. Suicide Attempt                         |                                       |
| 26. Other (please describe) _____           |                                       |

**Please use the section below to list / describe the various strengths / positive attributes you, your spouse, your child, etc. possess:**

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How did you hear about McKinney Neuropsychology?

____ Therapist	____ Social Media	____ School/Teacher
____ Psychiatrist	____ Family	____ Church
____ Doctor	____ Friend	____ Attorney
____ Psychology Today	____ Other	_____

May we send the person who referred you a "Thank You" for the referral?

If yes, please provide the referring person's name and address below:

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## POLICIES AND PROCEDURES

### ABOUT OUR FEES

McKinney Neuropsychology strives to provide comprehensive, ethical and cost-effective mental health / behavioral health care for our clients. In order for us to continue this mission, we have instituted the following policy. **If you do not understand these policies, please ask our staff to explain before you are seen.**

### FEES

- ◆ If choosing to utilize out-of-pocket fee for service, usual and customary costs are dependent on the clinician. For a 50-minute counseling session, Licensed Professional Counselor – Supervisor, Jennifer Deliganis, LPC-S and Licensed Psychologists Phillip E. Morris, Psy.D., Eleonora Bass, Psy.D., and Micholyn Gayoso Psy.D., each charge \$150.00. For licensed therapist Dr. Sean Stokes, Ph.D. each appointment will cost \$125.00. ***Should a session last more than the usual 50-minutes, fees will be adjusted accordingly.***
- ◆ Phone consultations that last longer than 15 minutes are subject to half the usual and customary fee.
- ◆ A sliding fee scale is available for appointments with LPA-Interns, LPC-Interns, and/or LMFT-Associates. **Interns / Associates do not accept insurance.** Therapy sessions with Morgan Doolittle, LMFT-Associate cost \$90 each. All Interns/Associates are under supervision by a Licensed Psychologist or Board Approved Supervisor who is a licensed clinician.

### USING INSURANCE

- ◆ At the present time, different clinicians within McKinney Neuropsychology accept various health insurances, including, but not limited to, Blue Cross/Blue Shield, Cigna, Aetna, Tricare, Magellan, and Beacon Health. Dr. Sean B. Stokes only accepts Blue Cross/Blue Shield. Please check with our office and/or your specific therapist for more information. Please note:
  - We will file insurance only with plans the therapists / counselors are contracted with. **All insurance co-payment and/or deductible amounts are due at the time of the service.** Any disallowed amounts are due from the patient.
  - Your insurance policy is a contract between you and your insurance company. It is important that you understand what counseling / therapy services are and are not covered, before seeing your counselor / therapist. There is no guarantee of payment of your claims by your insurance company. Reduction or rejection of your claim by your insurance company does not relieve the financial obligation you have incurred. **If any portion of your claim or any service is not covered by your insurance, you will be responsible.**

## **PAYMENT**

- ◆ Payment is to be made prior to the beginning of each session and all checks need to be made payable to: **McKinney Neuropsychology**. *Please note that there will be a \$25.00 fee assessed for any returned check.*

I understand that my fee will be \$\_\_\_\_\_ for each counseling session or \$\_\_\_\_\_ for court related services. (Please initial \_\_\_\_\_)

I \_\_\_\_\_ understand that I am responsible for all charges not paid by my insurance company(ies). I consent to pay for these charges in a timely manner in accordance with office policy. I am also responsible for all charges incurred by the office in collecting on my account if my bill goes unpaid, including but not limited to collection agency fees, attorney fees, and court costs.

My signature below serves as authorization to release to my insurance company(ies) any information acquired in the course of my examination, evaluation or treatment for the purpose of reimbursement by my insurance company to McKinney Neuropsychology and/or my specific counselor/therapist. I authorize direct payment by my insurance company(ies) to the specific therapist with whom I am working. I attest that a copy of the below signature for insurance purposes is as valid as the original.

X \_\_\_\_\_  
Signature of client or parent / guardian Date

## **OTHER FEES AND SERVICES**

### **COURT RELATED SERVICES**

- ◆ Court testimony costs begin at \$250.00 an hour with a minimum charge of three hours. A retainer of \$1000.00 is **due one week prior** to the court date. Travel is billed at .50/mile. Failure to provide the specific fees as described constitutes a release from the requested court appearance.
- ◆ It is required that a minimum of 36 hours' notice be given if the testimony is not required, otherwise the entire retainer is forfeited. If proper notice is given, the retainer will be refunded.
- ◆ Additional services related to court preparation including all correspondence with attorneys or other service providers via phone, email or letter, documentation review and/or documentation preparation are also billed at \$250.00 per hour, rounded to the nearest 15-minute increment.
- ◆ In cases where a therapist is being contracted to work with a child in a divorce/custody case, a certified copy of the temporary orders or divorce decree must be provided prior to the therapist beginning treatment.

- ◆ Parenting Coordinator / Parenting Facilitator services begin at \$175.00 an hour rounded to the nearest 15-minute increment and requires a \$700.00 retainer prior to beginning services. Services include any and all correspondence / phone consultations / production of written documentation or review of written documentation with attorneys or other professionals involved in the case as well as correspondence between the parties.
- ◆ Clients using PC/PF services are required to complete separate intake and consent for treatment paperwork which can be found on our website.



# McKINNEY NEUROPSYCHOLOGY

## BEHAVIORAL HEALTH & WELLNESS

### Financial Agreement including Credit Card Authorization and No Show Policy

At McKinney Neuropsychology, we require a credit or debit card on file as a convenient method of payment for the portion of services for which you are liable. Your credit card information is kept confidential and secure. Cash and check payments are always welcomed in lieu of a credit card transaction, though we still require a card on file.

Please read and initial each below, directing questions to the clinicians and/or office staff:

- \_\_\_\_\_ I understand payment is due at the time of service and the appointment will be rescheduled if this obligation cannot be fulfilled.
- \_\_\_\_\_ I understand insurance companies *do not* consider academic testing medically necessary and therefore do not cover these services. Should I decide to have a learning disability evaluation, such as to identify Dyslexia, Dysgraphia, or Dyscalculia by McKinney Neuropsychology, there will be an additional out-of-pocket fee of \$500.
- \_\_\_\_\_ I understand if I no-show an appointment or cancel without at least *24 hour notice*, the credit card listed below will be charged *\$75 per appointment hour missed*.
- \_\_\_\_\_ I understand that if there is a balance on my account, McKinney Neuropsychology will charge the credit card on file after I have been notified. This may include balances due for services rendered the insurance company did not cover.
- \_\_\_\_\_ I understand it is my responsibility to review the Explanation of Benefits (EOB) provided to me by my insurance to ensure proper processing of claim(s). Should my insurance overpay for the services rendered it is *my responsibility* to contact McKinney Neuropsychology to request a refund.
- \_\_\_\_\_ Lastly, I understand that if I provide a new or additional card that is not listed on this form, I am giving permission for it to be charged under the same aforementioned criteria.

☐ Visa      ☐ MasterCard      ☐ Discover      ☐ American Express

Credit Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_/\_\_\_\_/\_\_\_\_ CVV# (Security Code) \_\_\_\_\_

Cardholder Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_

Client Name: \_\_\_\_\_

 Address | 7300 W Eldorado Parkway Suite 265, McKinney, TX 75070      Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

 Telephone | (469) 714-0100

 Fax | (469) 714-0205

 Email | office@mckinneyneuropsych.com

 Website | mckinneyneuropsych.com



## STATEMENT OF CONFIDENTIALITY

**Confidentiality:** Under Texas law, a counselor cannot guarantee confidentiality under the following circumstances:

1. There is suspected or witnessed child abuse or a belief that a child may be in imminent danger of abuse/maltreatment
2. There is suspected or witnessed elder abuse or a belief that an elderly person may be in imminent danger of abuse/maltreatment
3. There is suspected or witnessed abuse of a disabled person or a belief that a disabled person may be in danger of abuse/maltreatment
4. There is a threat of suicide / homicide, in which case the counselor may contact the appropriate authorities who can help prevent harm
5. In response to a properly issued subpoena from the court or order from a presiding judge.
6. There is a request from the State Licensing Agency for the client's records. In this event, those records shall be made available for the purpose of insuring professionalism.

I have read, understand and agree to the limits to confidentiality:

X \_\_\_\_\_  
(Signature of client or parent/guardian) \_\_\_\_\_ Date

### ADDITIONAL CONFIDENTIALITY NOTICE REGARDING TREATMENT BY AN LPC-INTERN / LMFT ASSOCIATE:

- ◆ If you are receiving treatment from one of our LPC-Interns / LMFT-Associates, all LPC-Interns and/or LMFT-Associates are in their post-Master's degree clinical rotations and hold a provisional licensure. They are currently earning hours towards full licensure. You, the client, may, at any time, request to see an Intern's / Associate's supervisor, **Sean Stokes, Ph.D., LPC-S, LMFT-S** for concerns or questions regarding your experience.
- ◆ Further, by signing below, you, the client, are stating that you understand that if you are receiving treatment by an LPC-Intern / LMFT-Associate, the dynamics of your case will be discussed for staffing and licensure / educational requirements with the LPC Intern / LMFT Associate and their supervisor.

I have read, understand and agree to the limits to confidentiality if I am being treated by an LPC-Intern / LMFT-Associate:

X \_\_\_\_\_  
(Signature of client or parent/guardian) \_\_\_\_\_ Date

## **DISCLOSURE STATEMENT & CONSENT FOR TREATMENT**

### **RISKS AND BENEFITS**

You have the right to competent, quality treatment that is consistent with professional standards established in practice and supported by research. Please be aware that the therapeutic process may involve personal awareness that may be emotionally painful, may cause heightened emotions, may cause anxiety, tension or stress and may cause some disruption or turmoil in your life as well as the lives of your significant others due to the subject matter being disclosed.

Counseling/therapy also has the potential to provide emotional support and stability for any family member involved in therapy. Further, it may relieve anxiety and create a safe environment for children or family members who are distressed. Finally, counseling/therapy has the potential for creating positive life changes in the form of long-term solutions to difficulties, and creating better communication. No guarantee can be offered for services as to results.

### **DESTRUCTION OF RECORDS**

All communication with your therapist / counselor becomes part of the clinical record. Files are closed once the counseling relationship ends. Records for adult clients are destroyed seven years after the file is closed. Records for minor clients are destroyed seven years after the client turns 18 years of age. Records are the property of McKinney Neuropsychology. If at any time in the future you would like to request a copy of your records, you will need to submit a written letter of request in which your therapist / counselor has up to 15 days to produce copies (at a cost of \$.50/page) for you. For more information on records request, please see the Texas Health and Safety Code, Title 7, Subtitle E, Chapter 611.

### **ACKNOWLEDGEMENT OF HIPAA NOTICE**

All clinical records are stored and maintained according to HIPAA guidelines. As a consumer of mental health / behavioral health services, you have certain rights under HIPAA guidelines. By signing below, you are attesting to the fact that you have read and that you understand the HIPAA guidelines as outlined in the HIPAA notice posted on our website and/or in our office.

### **CRISIS / AFTER-HOURS SERVICES**

We do not provide 24-hour crisis stabilization services. If you experience a crisis, please contact 911 or immediately go to your nearest emergency room. You may also contact the NorthStar Mobile Crisis line at: 1-866-260-8000 or the local Suicide & Crisis Center at: 214-828-1000.

### **INCAPACITY OR DEATH**

In the event of the death or incapacitation of your counselor / therapist it will be necessary to assign care, custody, and control of your treatment records to another professional within our office. By your signature on this form, in the event of the death or incapacitation of McKinney Neuropsychology to assign another counselor/therapist employed by McKinney Neuropsychology to take possession of your treatment records and provide copies at your request, or to deliver those records to another therapist of your choosing.

### **ACKNOWLEDGEMENT & CONSENT TO TREATMENT**

I have read and understand all the above statements (**session / court fees, client commitment, limits to confidentiality & the disclosure statement**) and I / WE VOLUNTARILY CONSENT TO TREATMENT.

Signature of self/parent/legal guardian:

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Signature of spouse / witness: \_\_\_\_\_

Date: \_\_\_\_\_

Any suspected violations of counselor ethics may be reported in writing to the following governing agencies:

**TX State Board of Examiners of Professional Counselors**      OR      **TX State Board of Examiners of Marriage & Family Therapists**  
Complaints Management and Investigative Section  
P.O. Box 141369 Austin, Texas 78714-1369  
<http://www.dshs.texas.gov/counselor/>  
<http://www.dshs.texas.gov/mft/default.shtm>

Any suspected violations of licensed psychologist ethics may be reported in writing to the following governing agencies:

**TX State Board of Examiners of Psychologists**  
Investigations and Enforcement Divisions  
333 Guadalupe, Ste. 2-450 Austin, Texas 78701  
<https://www.tsbep.texas.gov>